Ensuring Safety, Security and Productivity with Symmetry Solutions

RETURN TO WORK STRATEGIES
BROCHURE

AMAG Technology works closely with customers as a trusted advisor, providing technology-leading security solutions that solve challenges in many environments. As organizations navigate the COVID-19 business environment, we are here to help through the changes that will continue as local government and health authorities update their guidelines and define regulations.

AMAG's Symmetry security solutions can help limit the spread of COVID-19, support return to work and remote work initiatives and provide auditing capabilities to help organizations remain in compliance.

Challenge: Health Assurance

Organizations need to ensure employees are healthy before allowing them into a facility. The **Symmetry Mobile** access app delivers a customizable questionnaire that must be completed before an employee's physical or mobile access credentials are activated. If the employee's answers do not align with company policies, the individual's access credentials can be disabled. Companies can also choose how often employees answer these questions, putting the organization in control while keeping employees safe. There is also a record of the event if the organization needs to share that data. If an employee does not have the app, **Symmetry Intelligent Audio** can conduct a verbal interview and record it for the audit trail to meet compliance requirements.

Challenge: Physical Distancing

As organizations reopen, they need to encourage and enforce physical distancing among staff and visitors. For organizations who have migrated to a mobile credential solution, the **Symmetry Mobile** app allows security teams to grant access directly to a mobile device, eliminating the need to interact with the security team or go to the badging office, enforcing physical distancing. Security

staff can also centrally manage all credentials, photos and devices remotely.

Symmetry Intelligent Audio provides an easy way to intelligently communicate while enforcing physical distancing. Zenitel's Turbine Video Intercom station can sit alongside **Symmetry Access Control** at an external entrance. Visitors can place a call by pressing a button or activating a contactless motion sensor. The security officer or receptionist can visibly verify the caller while having a conversation with them, verifying the purpose of their visit and screening them for exposure before entering.

Automatic messages can be played, informing the visitor of company policies regarding physical distancing or mask wearing. If a visitor approaches an unmanned location, automatic pre-recorded messages can be played to provide direction for their visit.

Challenge: Contact Tracing

Health authorities advise organizations to promptly identify and isolate potentially infectious individuals as a critical step in protecting employees, customers and visitors at a worksite. The **Symmetry Movement**

Impact Tool helps organizations track and trace individuals who have been exposed to the virus. This can help minimize the risk of a potentially infected person spreading the virus to others, and can help mitigate the risk of multiple infected employees, which could impact business productivity. It can track an employee or visitor and determine who else was in the same area at the same time as someone known to be infected. This audit trail is critical for a security team to notify those who have come into contact with the infected person. Ongoing reports can be generated to maintain compliance and meet ever-changing regulations. Contact tracing puts employees and visitors at ease knowing that they will be notified if they have been exposed to an infected person, enabling them to take appropriate steps to quarantine and/or be tested for the virus.

Symmetry GUEST visitor management assists with contact tracing by prompting the receptionist or security officer to ask visitors specific questions related to self-declaration (e.g. Have you been in contact with anyone who has displayed symptoms of a fever in the past 14 days?) and can be used to alert personnel to any answers that may require secondary screening. Designed for employees and visitors to provide basic contact information, **Symmetry GUEST** delivers contact tracing benefits via reports that can show a contact list of who was in the building, when they were there, with whom they met and a phone number to reach them.

Challenge: Business Resiliency

Companies need to ensure their work environment remains safe when people return. **Symmetry Incident Management** can help implement return to work protocols. As new procedures are implemented, security personnel can use **Symmetry Incident Management** to communicate and track incidents, especially as they relate to COVID-19 specific challenges. Detailed workflows assist security personnel with the proper steps to take, ensure proper protocols are followed and compliance is met. Security personnel will understand how events unfold through notifications, detailed narratives and site-specific related information. This can also be linked to other systems within departments, such as HR, to provide an even more powerful tool to analyze new cases, identify hot spot areas and provide the data to make better decisions. An audit trail tracks the entire process and provides information to meet compliance requirements.

Receptionists and/or security personnel can communicate with visitors remotely from reception desks, limiting the need for face-to-face communication during the prescreening process. Using **Symmetry Intelligent**

Audio, stations and speakers at doors and entrances allow communication with visitors prior to admitting them into the facility. Adding elbow, foot or other alternative switches can further reduce risk of contact between infected and uninfected individuals.

Challenge: Occupancy and Throughput Assurance

Health authorities recommend limiting the number of people inside buildings to minimize the risk of exposure to COVID-19. Therefore, it is important to know how many people are inside a facility at a given time. **Symmetry Business Intelligence** tracks facility occupancy, helping to minimize exposure and enforce government guidelines. Understanding facility usage helps organizations keep their building occupancy at reasonable levels.

Symmetry GUEST visitor management automates all processes associated with the lifecycle of a visitor to a facility. Know who is in your facility and how long they have been there. Automatically terminate access when visit time expires, limiting the number of visitors in a facility. When a specific threshold of visitors are registered each day, **Symmetry GUEST** can send an email notification stating the visitor level has been reached.

Challenge: Workspace Control Solutions

As infection control and physical distancing requirements continue, employees need to have workspaces that conform to new standards. Health authorities recommend implementing workspace controls to limit the spread of COVID-19. **Symmetry Business Intelligence** can discreetly and anonymously track office usage to determine heavily-trafficked areas. Access to rich data and powerful insights highlight where people congregate in a workspace and at what times of the day. By understanding this data organizations can more adequately provide workspace controls for physical distancing. And by understanding where employees have been, organizations can determine which areas are most in need of deep cleaning.

Symmetry Blue Bluetooth readers offer a touchless solution and can integrate with biometric devices equipped with facial recognition to minimize exposure to potentially contaminated surfaces. Employees can use their personal phones to open doors rather than an access card or pin pad reader, reducing the need to touch more areas.

Symmetry Intelligent Audio provides clear communications when physical distancing is essential or automated instructions are needed. For example, in hospitals and airports where instructions are given to employees and visitors such as, "Please remain six feet apart," or "Masks are required while inside the building."

Challenge: Manage Security from Home

With the rise in remote work, different bandwidth management solutions allow security teams to securely access video regardless of their location, network connection or client device without any additional cost or complexity. S**ymmetry CompleteView** video management's Dynamic Resolution Scaling (DRS) reduces the required bandwidth needed to serve users without any sacrifice to video quality. This capability makes it easy for users to access video from **Symmetry CompleteView** VMS using any client, including web browsers and mobile devices, without any additional cost or complexity. DRS enables rapid access to live and pre-recorded video at low latency, and allows organizations to enable more users to access more cameras while consuming much less bandwidth.

To learn more about how Symmetry Security Solutions can help organizations with Return to Work strategies and work from home challenges, contact your AMAG sales representative or visit www.amag.com.